

Covid 19 Safety Measures – Westbury Lodge

We very much look forward to welcoming to the Isle of Wight once it is OK to travel. I am sure that your own personal safety is top of your agenda so we wanted to let you know what actions we are taking to keep you and ourselves safe. Here are the key points but if you would like more detail or to discuss your stay please do not hesitate to call us on 01983 864926 or email on enquires@westburylodge.co.uk.

- We have carried out a full risk assessment to ensure we fully comply with government guidelines. This is available for you to see if you would like to.
- We have implemented social distancing throughout the house. So please respect this particularly when using the stairs.
- Face coverings are required at all times when moving around the house unless you are exempt. You may remove your face covering once you are seated at your table or in the guest lounge.
- Dining room – to ensure social distancing when we have 6 or more rooms booked we will set up some tables in the lounge. We will be advised on arrival which table you have been allocated. You will keep the same table throughout your stay.
- Breakfast service will be fully seated.
- Hand sanitiser is available at the front door, in the dining room and in the lounge.
- We have implemented a deep cleaning regime for bedrooms and public areas. This involves two stage cleaning – firstly wash down all surfaces with soap and water followed by disinfecting all hard surfaces with antiviral wash (80% alcohol). Soft furnishings will be sprayed with disinfectant. All pillow and mattress protectors will be changed between each stays.
- We have invested in an Ozone Room Sanitiser which will be used to sterilise your room prior to arrival.
- PPE will be disposed of after cleaning each room so there is no cross-contamination between rooms. Our own clothes will be changed and laundered after room cleaning has been finished. We will not clean the rooms unless they are vacant.
- All linens are sent to the local laundry to be washed in industrial washing and drying machines.
- The breakfast buffet has been removed and all items will be delivered from the kitchen.

We will continue to monitor government guidelines and update our measures as necessary.

Please do contact us if you have any questions or concerns. We look forward to seeing you soon.

Updated 26th April 2021